

Accessibility Statement



This Accessibility Statement applies to lululemon.com, shop.lululemon.com and info.lululemon.com.

Last updated on June 2018

We Value Accessibility for All Users

We want every one of our guests to feel valued and taken care of when they're using our site. That's why we're taking careful measures to ensure an excellent user experience for guests who use assistive technology to access it.

Our website is continuously monitored by internal resources that conduct web accessibility testing so we can quickly identify and address any issues. We regularly make enhancements to our website in order to improve access and usability. Just like in our stores, we constantly work to discover and implement new solutions that make our website experience even smoother.

We value your feedback. Please provide it by contacting our [Guest Education Centre](#).

We regularly test this website using a variety of assistive technologies.
We recommend using the following web browser and screen reader combinations for an optimized experience:

For Windows users: JAWS and Internet Explorer or NVDA and Firefox
For Mac users: VoiceOver and Safari or VoiceOver and Chrome
For mobile users: VoiceOver for iPhone and TalkBack for Android devices

Web Accessibility Guidelines

lululemon uses the [Web Content Accessibility Guidelines \(WCAG\) 2.0](#) as reference to ensure the web content made available from this site is accessible for individuals with disabilities and is user friendly for everyone.

These globally recognized best practices, as recommended by the World Wide Web Consortium, consist of three levels of accessibility measurement, A, AA, and AAA. To the greatest extent possible, we strive to conform to level AA of these guidelines.

Related Links

Design guidelines for electronic and information technology
[Web Accessibility Initiative \(WAI\)](#)

Third-Party Sites

On our website, we may communicate to our guests through different third-party websites, including, but not limited to, Instagram, YouTube, Twitter, and Facebook. These sites, which aren't managed by us, may present challenges for guests with disabilities that are outside of our control. Below are links to the accessibility policies of these third-party sites.

[Instagram Accessibility](#)
[Facebook Accessibility Policy](#)
[YouTube Accessibility Policy](#)